



This west coast university and academic health center must comply with numerous privacy regulations including the Family Educational Rights and Privacy Act (FERPA) and the Health Insurance Portability and Accountability Act (HIPAA). Stakeholders within the hospital and university were consulted and determined that their manual survey process was inadequate for compliance and risk management. The CISO searched for a single purpose solution and found ProcessBolt.

CHALLENGE

Aligning with the The Higher Education Cloud Vendor Assessment Tool (HECVAT) was one security challenge for this university, among others. Their existing survey tool didn't allow the security team to track vendor responses and was not customizable. The new vendor assessment tool needed to address these issues plus allow anyone to initiate an assessment and also allow them to standardize responses to the assessments according to HECVAT.

SOLUTION

The ease of use and the flexibility of ProcessBolt's assessment tool made it the ideal solution for the university. The customizable workflow allows anyone on the team to initiate and audit assessments, and align them with HECVAT standards. And, the easy scoring system lets them view only non-compliant responses versus all the responses. These features, coupled with the intuitive end user experience, speeds up the assessment process and saves time and headaches for the university.

The ease of use will also encourage people to use the tool, as opposed to finding the process too onerous.